

ABSTRACT OF THE DISCLOSURE

A distributed system and method for performing network monitoring including an infrastructure management appliance located within a customer premises. The infrastructure management appliance collects and aggregates relevant information regarding the status and performance of one or more of the customer's information technology resources. The infrastructure management appliance may support some number of integrated management and reporting applications. A secure virtual connection between the infrastructure management appliance and a remote data center may be used to convey management information from the infrastructure management appliance to the data center, and also to pass information defining the customer specific configuration and functional operation of the infrastructure management appliance from the remote data center to the infrastructure management appliance.

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